I do not have a family doctor...

WHAT SHOULD I DO?





- Online at quebec.ca/en/health, or
- By calling 418 821-7873 or 1 844 666-2727 (toll free).



I have an urgent health problem

My condition requires immediate attention

Dial 911 or go to the emergency room.



I have a one-off, non-urgent health problem I wish to consult a healthcare professional

Use the Primary Care Access Point (GAP):

- Fill in the online questionnaire.
- Call 811, option 3, if you need help completing the questionnaire.

Call 811 (Info-Santé and Info-Social)

Different options are available to meet your needs:

The 811 **Info-Santé** (option 1)

- · Speak to a nurse.
- Get an appointment if you or your child have signs of respiratory infections or gastroenteritis.

The 811 **Info-Social** (option 2)

 Speak to a healthcare professional about any difficult situations you are going through or concerns regarding your mental health or that of a loved one.